

Your path. Our ways.

Serving the First Nation Citizens of: Animbiigoo Zaagi'igan Anishinaabek, Biigtigong Nishnaabeg, Biinjitiwaabik Zaaging Anishinaabek, Bingwi Neyaashi Anishinaabek, Kiashke Zaaging Anishinaabek, Michipicoten First Nation, Netmizaaggamig Nishnaabeg, Pays Plat First Nation and Red Rock Indian Band.

Administrative Assistant – Thunder Bay (Contract starting asap until March 31, 2022)

You are sincere in your passion to assist in the development of a skilled Indigenous workforce, through the provision of individual and community-based employment and training initiatives. You have demonstrated experience in providing excellent customer service skills and excel at embracing diversity while establishing rapport with clients.

Under the direction of the Executive Director, the incumbent will provide operational support as well as be assigned specific responsibility related to the organizations' vision, mission, values, and strategic plan that will serve the First Nation Citizens of the AETS nine member participating communities. The role includes but not limited to, working with staff, committees, stakeholders, and clients for a wide variety of duties to:

- Provide direct administrative and office management support to all members of staff
- Maintain working schedules and engagement calendars of staff
- Assist with travel schedules, book travel arrangements, and make reservations, and complete travel expense cheque requests as required
- Co-ordinate the logistical aspects of team programs, such as meetings, seminars, workshops, special projects, events and press releases
- Maintain website and social media updates including job postings, program, and other changes
- Reserve and maintain client appointments, including access to staff and computer terminals as well as the telephone room and boardroom
- Ensure clients utilize swipe card system and adhere to AETS/TBPL protocols
- Input client and project information into client database
- Receive and screen all inbound telephone calls, e-mails, and visitors to the office; refer and/or redirect calls, e-mails, or visitors as applicable
 Co-ordinate office activities, troubleshoot or escalate basic office administration issues, ensure office equipment is in
- Co-ordinate office activities, troubleshoot or escalate basic office administration issues, ensure office equipment is in good operational order or arrange for maintenance as required
 Provide the structure of the first structu
- Receive incoming mail; review, evaluate, and distribute correspondence requiring priority attention of staff
- Manage outgoing mail, including maintaining postage, Purolator and other shipping requirements
 Maintain office currents and around a requirements
- Maintain office supply storage, ordering of supplies via purchase order and ensuring adequate stock
 Facilitate communication from staff, Board of Directors, and the Board Executive
- Prepare draft reports and regular statistics, background documentation, and research
- Review documents, reports, and correspondence prepared for signature of staff for format, content, grammar, and spelling; make edits as necessary
- Take and transcribe notes of highly confidential subjects, including organizing and maintaining meeting minutes of board and executive meetings with band resolutions and other correspondence
 Prepare presentations and assist clients with job search and cover letter and resume preparation
- Prepare presentations and assist clients with job search and cover letter and resume preparation
 Present a positive and professional image of the office to all visitors, suppliers, inquiries, and other interactions
- Other administrative duties as required

Qualifications: Post-Secondary Diploma/Degree preferred. Administrative duty experience in service delivery of labour market programs; or a combination of education & training with minimum of 3 years related work experience Administration, Labour Market Program Delivery and working with a Client Database. Excellent interpersonal skills; a strong working knowledge of Microsoft Office including Access, Excel, PowerPoint, Publisher and Outlook; previous experience in working with First Nation clients; Must have a valid Class G Driver's licence and willingness to travel. A criminal record check is mandatory upon hire.

Interested candidates are invited to submit a cover letter (including a salary range), resume and the names of three references by Monday November 1st, 2021 at 12:00pm via <u>aets@aets.org</u> to:

Recruitment Committee c/o Anishinabek Employment and Training Services 285 Red River Road, Thunder Bay, Ontario, P7B 1A9

First Nation Citizens of the AETS nine member participating communities are encouraged to apply. Applicants are asked to identify the First Nation Community in the requested cover letter.

We appreciate your interest; however, only those interviewed will be notified.